



Water Quality: Throughout the treatment process we test water quality. We analyze water quality at our wells, during the treatment process and at strategic points in our distribution system. Each year, our state-certified laboratory conducts thousands of water quality tests. Some tests search for bacteria while others measure the level of chemicals in the water. Our water continues to meet all state and federal standards for drinking water quality.

Home Delivery: Once water has been treated, we deliver it to your home. Our network of water mains, pipes, pumping stations and water tanks is designed to meet your needs on even the hottest summer day. Most of our community water delivery system is buried "out of sight, out of mind."

Who's Responsible for What? Until a problem arises, most of us do not even wonder how water reaches our tap. You may not know how water service equipment on your property works, or even who owns

it and who is responsible for maintaining it. To clarify who owns what pipes, valves, and equipment that bring you your supply of water, here is a description of what does what and who is responsible:

OUR RESPONSIBILITIES

Remote receptacle: A small box mounted on the building's exterior which allows us to obtain meter readings without entering the premises. *We own this receptacle.*

Water mains: Our more than 18 miles of water mains carry water to your tap. The water mains carry water beneath the roads which they are buried. *We own and maintain our mains.*

YOUR RESPONSIBILITIES

Service connection: This is the section of pipe from the main to your home, and including, the curb valve. *All of this is owned by the customer.*

Curb valve: This is the valve located underground that controls the flow of water to your building. This valve is usually located near the edge of a paved road at curbside and is protected by your curb box. *This valve is owned by the customer.*

Curb box: This item is an adjustable pipe with a cover which provides access to the curb valve. It is usually at the edge of a paved road, at curbside. The curb box should not be buried under the ground and should always be visible operable. A flooding or other emergency inside your home may require shutting off service by the curb valve. If the curb box is buried or otherwise inaccessible and you have a leak, the time necessary to locate and dig out the box may result in increased flooding damage. Since the curb box is the owner's property, we cannot assume responsibility for any damage. *You own and must maintain it.*

Service pipe: The pipe that runs between the curb box and the place of use. *You own and must maintain this pipe.*

Curb box cover: The cover to protect the valve and keep the box free of dirt and other debris. *You own and must maintain it.*

Cellar valve: Located inside the building, this valve turns the water coming into the premises on and off, to permit repairs or plumbing installations. *You own this valve.*

Water meter: This records the amount of water used and is usually inside the building. *The water meter was installed by the POA, but once installed, becomes the property of the Homeowner. You are responsible for damages caused by freezing, hot water, vandalism, or other external causes.*

Pressure-reducing valve: A valve which controls and regulates the pressure of water entering the building, usually near the water meter. *You own this valve.*

Any question please contact the Sewer & Water Department

Respectfully,
Brian Schan